

RETURN PROCEDURE

1. Report a problem:

serwis@magazynyenergii.pl or using the helpline (+48) 531 50 40 37

2. After receiving the notification, you will receive information by e-mail about the commenced process of returning the goods

3. Return of the warehouse:

**SOLAR ENERGY DEVELOPMENT Sp. z o.o. - return
ul. Karłowicza 13/7, 40-145 Katowice
serwis@magazynyenergii.pl
www.magazynyenergii.pl**

4. Device diagnostics.

5. Feedback (repairing the energy storage or information about the need for its complaint).

6. If the energy storage cannot be repaired (not due to incorrect installation) or its manufacturing defect is diagnosed, a complaint procedure will be launched and a new magazine will be issued to you.